

## WHAT IS ASB?

## What is considered anti-social behaviour?

Anti-social behaviour (ASB) can take many forms; some are regarded as low level and some more serious.

Some examples of low level ASB your Neighbourhood Housing Advisor will be responsible for dealing with are:

- Poor property condition
- Poor condition of garden
- Noise nuisance, eg pets, loud music
- Mis-use of communal areas or public space
- Parking issues

Serious anti-social behaviour the Tenancy Compliance Officer will be responsible for dealing with is:

- Any hate-related incident about a person's race, sexual orientation, gender, religion, disability or age
- Domestic violence
- Physical violence, eg physical abuse, assault, fighting
- Drug mis-use. This will normally be dealt with through the criminal justice system but, if there is a nuisance being caused, we will work with the Police to try to resolve it.
- Arson
- Using, or allowing your home to be used for any criminal, immoral or illegal purpose

## What is not considered anti-social behaviour?

- Children playing in the street
- Children arguing
- Riding bikes or skateboards
- Events in the home such as; flushing toilets, cooking smells, smoking in own home, washing machines, babies crying or playing
- Staring or looking at someone
- Pets straying across garden areas
- One off noise nuisance such as a one-off party or BBQ