

# Two Rivers Housing Tenant Census Prize Draw Terms and Conditions

## Eligibility

1. This draw is for Two Rivers Housing Group's tenants only.
2. Only tenants that have completed the Two Rivers Housing Tenant Census survey will be added to the draw.
3. There is no additional cost to you as a tenant to be added to this draw should you be eligible.
4. Entrants must be over the age of 18.
5. Only one tenant per household will be eligible to win a prize.
6. Prizes will only be provided to the named tenants.
7. If Two Rivers Housing Group have cause to believe that any of these terms and conditions have not been observed, they can void prizes at any time and without further notice or correspondence.
8. You understand you solely are responsible for implementing these terms and conditions and that Two Rivers Housing Group may undertake no further checks.

## The Draw

9. Winners will be chosen at random.
10. The prize draw will be held on 17 July 2023.
11. The winners will be notified by email or telephone within **seven days** of being chosen.
12. The prizes will be sent to the winners within 14 days of the draw being held.
13. The prizes are non-exchangeable, non-transferable, and no cash alternative will be offered.
14. Two Rivers Housing Group's decision on the result of the competition is final and no correspondence will be entered into.
15. Two Rivers Housing reserves the right to hold, void, cancel, suspend, or amend the promotion where it becomes necessary to do so.
16. Two Rivers Housing Group cannot accept any responsibility for any damage, loss, liabilities, injury, costs, expenses, or claims suffered by entrants as a result of accepting a prize.

## Data protection and publicity

17. Two Rivers Housing is committed to protecting and respecting your privacy and will only use your personal information in accordance with these Terms and Conditions and the Two Rivers Housing Privacy Notice. This is available on our website: [TRH-Privacy-Notice-v16.pdf \(tworivershousing.org.uk\)](#).
18. Two Rivers Housing reserves the right to update these Terms and Conditions from time to time and any updated version will be effective as soon as it is published on the website.