

Two Rivers Housing Apprenticeships Academy

Frequently Asked Questions

What is a housing association?

Everyone should have a warm, save, affordable home. Housing associations are not-for-profit social landlords that provide affordable homes and support for people in the UK. We aim to provide places people can afford and are proud to live in, plus a range of services to residents and the wider community that help to build safe and successful neighbourhoods.

What is our aim?

Tenants are at the heart of everything we do. We want to deliver a great customer experience and ensure that tenants remain at the heart of the decisions we make. We have invested in our customer engagement team and have under-taken work to help us better understand our customers and what they need from us. #Twogether we serve the people in our communities, never forgetting the reason we are here - because everyone should have a warm, safe, affordable home.

How do I apply?

Set up a candidate account and click apply on the vacancy you are interested. You will then be asked to upload a CV along with a supporting statement and answer a couple of short questions.

How long does the process take?

The application period for our 2024 Business Administration Apprenticeship will close on 9 June 2024. Applications will then be shortlisted. We will notify all candidates whether or not they are shortlisted. Successful candidates will be invited for an interview or to an assessment centre at the end of June.

Where will I be based?

Our office is in Newent, Gloucestershire. However, if the role is field based you will be operating in the Forest of Dean, Gloucestershire, and the surrounding counties.

How long does the apprenticeship last?

This varies depending on the apprenticeship. The minimum is 12 months but could be up to four years for some apprenticeships. Please check the job advert of the apprenticeship you are interested in for more information.

What are the entry requirements?

The entry requirements are dependent on the role you apply for. For our 2024 apprenticeships we ask for:

- Business Administrator Level 3: GCSEs in English and Mathematics grade 9 - 4 or A* - C.

How old do I have to be to start an apprenticeship?

The minimum age to start an apprenticeship is the school leaving age which is currently 16. There is no upper age limit for apprenticeships. Mature apprentices (over the age of 23) will receive a higher salary in line with the National Living Wage.

Who can I contact for more information?

If you have any questions, please get in touch with Amelia in our people team on recruitment@2rh.org.uk and she will be happy to help.

Is Two Rivers Housing not-for-profit?

Two Rivers Housing is a not-for-profit community-based housing association that makes a real difference to the lives of thousands of people. As a registered charity we don't have any shareholders, so any surplus money available at the end of the year goes straight back into funding more homes, services and community projects. We have subsidiary businesses called Centigen FM, TwoCan estate agency and Two Rivers Developments (trading as Tandem Living), providing services to ourselves and external clients, and gifting all profit to Two Rivers Housing to invest in homes and services.

Who is Centigen?

Centigen Facilities Management is a limited company that provides a responsive repairs service to Two Rivers Housing Association alongside facilities management and maintenance services to a number of organisations across the county. The profits it generates are returned to Two Rivers Housing and invested in our planned maintenance programme as well as providing new affordable homes for, and services to, our tenants.

What do we mean by a community-based housing association?

As a community-based housing association, we have deep roots in the Forest of Dean, Gloucestershire, and surrounding areas. Over the years, we have developed strong partnerships with local authorities, community groups and other partners who can help us deliver on our mission. We support community regeneration projects that bring people together to promote prosperity and wellbeing through achieving new skills and qualifications, finding work and setting up business opportunities.