



Tenants' Voice Committee Agenda

Tuesday 18 November 2025, 15:45-17:45

AGENDA ITEM	ACTION
1. Apologies for Absence	To declare
2. Declarations of Interest	To declare
3. Minutes of the meeting held on 26 August 2025	For approval
4. Matters Arising & Action Log	To note
5. Chief Executive and TRH Board representative update	For Discussion
6. Tenants Influence of TRH decision making To receive report from the Governance Manager	For Discussion
7. Preparedness for regulatory inspection To receive a presentation from Yvonne Leishman – TRH Group Board Member	For Discussion
8. Quarterly complaints report and learning outcomes To receive report from the Customer Experience Business Partners	For Discussion
9. Q2 TSM Results 25/26 including sector comparison To receive presentation from the Customer Experience Business Partners	For Discussion
10. ASB Policy To receive report from the Head of Safer Neighbourhoods	For Discussion
11. Compliance with Awaab's Law To receive report from the Assistant Director of Repairs	For Noting
12. Procurement and Value for Money Strategy To receive the report and presentations from the Deputy Chief Executive and the Head of Procurement	For Approval
13. Asset Management Strategy To receive an update from the Chief Executive and Executive Director of Homes	For Discussion
14. Review of Meeting & items for escalation to Board/Committees The Chair to ask for feedback.	For discussion
15. Date of the Next Meeting Tuesday 20 th January 2026, 15:45-17:45, Council Chamber, Cinderford Town Council, Belle Vue Centre, Belle Vue Road, Cinderford, GL14 2AB.	