

# Tenant Satisfaction Measures

## Q4 2024/25 – Tenant survey results

82%  
Overall Satisfaction

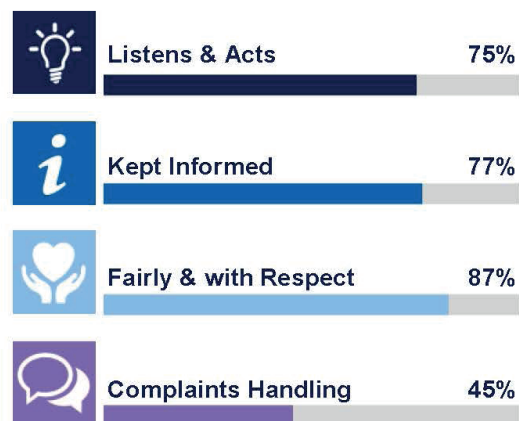


### Key metrics

#### Keeping Properties in Good Repair



#### Respectful & Helpful Engagement



#### Responsible Neighbourhood Management

