

Tenant Satisfaction Measures

Q1 2026/27 – Tenant survey results

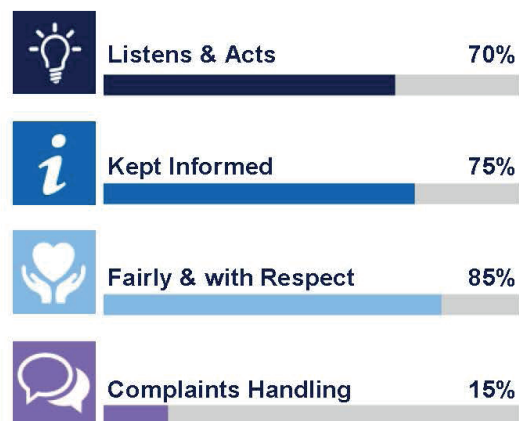
83% 
Overall Satisfaction

Key metrics

Keeping Properties in Good Repair



Respectful & Helpful Engagement



Responsible Neighbourhood Management

